

FOR NEW CUSTOMERS



Get Connected to Home Internet With AT&T

Plan Information

Plan Name: AT&T Access

Plan Speed: 100 Mbps

Monthly Cost: \$30 per month

Cost with ACP Benefit: FREE

Equipment & Installation: Free self-installation and no added cost for equipment.

Additional Information: N/A

Best Way to Enroll: By Phone

Enroll by Phone

Step 1: Call (866) 986 0963

Step 2: Say New Customer.

Step 3: For the free with ACP plan press 1 for home internet.

Step 4: When you get connected with a representative, sign up for AT&T access.

Step 5: Supply your ACP Application ID to have it added to your account. Do not hang up until the representative confirms that your ID has been applied to your account.

Enroll Online

Step 1: Go to att.com/help/affordable-connectivity-program/

Step 2: Scroll down and click New Customers - I would like to get ATT Internet.

Step 3: Put in the address where you would like internet.

Step 4: Select apply my ACP benefit.

Step 5: Put in your ACP application ID and put in your information. Make sure it is the same information you used when doing your USAC application. When you are done, click submit.

Step 6: Enroll in the AT&T Access plan for free internet.

No annual contract. Once you receive confirmation of your enrollment, you could see the ACP credit on your first bill. However, depending on when you enroll, the credit may not appear until your second bill after enrollment. Typically if you apply your credit before the 15th of the month, your credit will be applied on your first bill.

Contact Information

(866) 986 0963

att.com/help/affordable-connectivity-program/

Assistance Available in English and Spanish

Choose preferred language in top-right of website.

Choose 8 for Spanish when enrolling on the phone.

With taxes included, the AT&T Access plan totals \$31 in some areas, meaning the plan is not completely free with the ACP.