

Get Connected to Home Internet With AT&T

Plan Information

Plan Name: AT&T Access or current plan

Plan Speed: 100 Mbps or current plan speed

Monthly Cost: \$30 per month or current plan cost

Cost with ACP Benefit: FREE or current plan cost less \$30 per month

Equipment & Installation: A current AT&T customer can continue using their equipment and there is no set-up or installation cost.

Additional Information: N/A

Best Way to Enroll: Online

Enroll by Phone

Step 1: Call (866) 986 0963

Step 2: If you already have an AT&T account, put in the phone number or account number associated with your account. If you do not know your phone number or account number, just stay on the line.

Step 3: Press 1 for home internet.

Step 4: Once you are connected with a representative, give the representative the information needed to find your account and then apply your ACP code to your account. If you'd like to apply the code to your existing internet plan, tell the representative to apply it to your existing plan. If you'd like to switch plans to the free with ACP plan, say that you would like to sign up for AT&T access.

Enroll Online

Step 1: Go to att.com/help/affordable-connectivity-program/

Step 2: Scroll down and click I already have AT&T Internet - Apply Benefit.

Step 3: You will then see the question Have you been approved by the National Verifier? Select Yes and plug in your USAC application ID.

Step 4: Put in your information to log in to your AT&T account.

Step 5: Apply the benefit to your account. If you have any issues, call 866 986 0963 to speak with a representative.

No annual contract. Once you receive confirmation of your enrollment, you could see the ACP credit on your first bill. However, depending on when you enroll, the credit may not appear until your second bill after enrollment. Typically if you apply your credit before the 15th of the month, your credit will be applied on your first bill.

Contact Information

(866) 986 0963

att.com/help/affordable-connectivity-program/

Assistance Available in English and Spanish

Choose preferred language in top-right of website. Choose 8 for Spanish when enrolling on the phone.

Existing customers cannot apply their ACP Application ID online.

See all available plans at
att.com/internet/